

MINUTES

EMERGENCY TELEPHONE SYSTEM BOARD
OF ROCK ISLAND COUNTY, ILLINOIS

Tuesday, January 3, 2023, 10:00 a.m.
Rock Island Police Department
First Floor Community Room
1212 Fifth Avenue
Rock Island, Illinois

BOARD MEMBERS PRESENT: Anderson, Beswick, Gault, Hart, Landi, Ramsey, Seiver, VanKlaveren

BOARD MEMBERS ABSENT:

OTHERS PRESENT: Mindy Meyers & Curt Champion, Rock Island Sheriff's Office; Matt Franks & Jamie Morris, Rock Island Police Department; Chris Johnson, Milan Police Department; John Winters, Silvis Fire Department; Scott Ryckeghem, QComm; Darin Keith, Arsenal PSAP; Ryan Tone, Hampton Police Department; Stacey Bollinger, SECC; Paul Andorf, Medic EMS; Ryan Newsom, Brian Youngren, RACOM; Nick Camlin, Rock Island County Treasurer; Jim Uskavitch; Rich Schipper, Brian Nelson & Stacy DePorter, Bi-State Regional Commission

1. Approval of the December 6, 2022 Minutes. Hart moved that the minutes of the December meeting be approved as presented. VanKlaveren seconded, and the motion was approved.
2. Financial Reports. DePorter distributed the January Accounts Payable totaling \$136,256.66, which included \$94,661.83 in current accounts payable and \$41,594.83 for mid-December payments. Anderson moved that the January accounts payable be approved for payment. Beswick seconded, and the motion was approved unanimously by roll call vote. The following financial report was presented:

POOL Balance:	\$1,841,000.00
Checkbook Balance:	<u>\$ 145,184.85</u>
TOTAL	\$1,986,184.85
DEC '22 Surcharge:	\$ 144,960.50

3. PSAP Reports.
 - a. County – Meyers advised that they currently have one TC in training.
 - b. Rock Island – Franks informed the Board that they are currently at 13 TCs. He also noted that they have one on FMLA and two in training, and they plan on hiring one more.
 - c. QComm – Ryckeghem advised that they have 25 TCs currently with two open spots. They will be interviewing on January 5.
 - d. Arsenal – Keith reported that the Arsenal has one in training and is fully staffed.
 - e. SECC – Bollinger informed the Board things were going smooth.
4. Secondary PSAP Reports.
 - a. AMT EMS – No report.
 - b. Medic EMS – Andorf reported that things at Medic were good.

5. Technical Report.

- a. CrowdStrike Upgrade Purchase – Nelson provided information on the current count of our licenses with CrowdStrike: 911 – 135; Silvis – 15; Milan – 25; Rock Island – 148; Coal Valley – 4; County – 76. He advised that the additional add-ons would get us legal at 450 licenses. The quote for the additional 150 was \$20,862.85. Schipper noted that 300 are currently connecting to CentralSquare products. Landi, Hart and Seiver all voiced their commitment to the continued use of CrowdStrike. Following the discussion, Landi moved to approve the quote from CrowdStrike in the amount of \$20,862.85. Hart seconded, and the motion was approved by roll call vote (Gault – nay). DePorter advised that she had received checks from both the County and the City of Rock Island as they had CrowdStrike funds in their 2022 budget.
- b. CentralSquare Update – Nelson advised that there was a follow-up meeting with CS on December 20. The number one issue has been the “lag,” and Nelson reported that while it isn’t 100 percent, it is significantly improved. Nelson added that he took significant time off over the holidays, so he does not have a full report on the status.
- c. Health-Check – Nelson reported that the health check for CentralSquare is currently in progress. The strength for the check is primarily for CAD, and Shelbi Schmidt is assigned as the Project Manager. She will have support staff beyond the CAD check.
- d. LEADS – Nelson recognized Margo for her work with LEADS as it is much more user friendly. Nelson discussed add-on Queries through CAD, and Gault voiced his concerns with subscriptions. Nelson advised he would do more research.
- e. Data Migration – Nelson reported that data migration has had mixed results and is still an issue.
- f. CentralSquare Corporate Counsel – Seiver advised that John Kelly had been contacted by CS corporate counsel and asked that we send a report card on the issues. Gault noted that Summer (RMS) reported that CS has been more responsive and has seen improvements. Gault stressed that DEMS, maintenance on OneSolution, and NIBRS will be the main issues. Schipper suggested we respond via the letter that Kelly previously sent. Seiver noted that we have just been billed for Year 3, and it is routinely paid in February. Beswick suggested that we be specific in two different ways: operationally and legally. Seiver advised we focus on their failure to meet contractual obligations and the financial aspect of OneSolution and ProSuite. Following more discussion, Gault moved that Chairman Seiver be authorized to do all things necessary involved in seeking legal counsel with John Kelly regarding withholding Year 3 payment. VanKlaveren seconded, and the motion was approved by roll call vote. Seiver noted he would consult with Kelly over the next month and ask for his recommendations. He will provide a report at the February meeting.
- g. Solacom Hardware Refresh – Nelson advised the hardware refresh has been delayed to late January/early February. He noted that back-up plans will be tested at this time.
- h. Transfer Issues – It was noted that there were issues with transfers **from** SECC **to** QCOMM. Nelson advised that they can’t replicate the issue, so he has no update. He also reported that Henry County has admin transfer issues with their internal VoIP system. He noted that the 9-1-1 Coordinator from Henry County has left, so it is still an issue.
- i. Network Failure – Nelson reported that EMPD took down G2 station alerting on December 23. He stressed that he did NOT get notified by the system, and he will look into that.
- j. Citizen’s Police Academy – Nelson advised the next CPA will be February 8, and Stacy (QCOMM) and Chelsea and Tanya (COUNTY) will be helping him with the 3-hour presentation held in the Training Room.

6. Other Business.

- a. P25 Project Update – Hart reported that there are a few issues with the Illinois City generator. He added that small users have migrated.
- b. Cyber Security Plan – Ryckeghem discussed getting the plan approved by the ETSB. Schipper stressed that he rescinds any objections to the document as stated last month. He noted that the plan lists contacts and is a plan not policy. Seiver added that the plan just identifies the information, but it needs a disclaimer on the document. After brief discussion, Ramsey moved that the Board table the approval of the Cyber Security Plan until the February meeting. Beswick seconded, and the motion was approved.
- c. HyperReach – Schipper advised he had been contacted by HyperReach, a mass notification system, and asked if there was any interest by the Board for further exploration. Gault discussed IPAWS (Integrated Public Alert & Warning System). The Board did not express interest in further information.
- d. OneSolution Archives – Schipper asked if the agencies were interested in archiving OneSolution data. He stressed there is a lot of consideration moving forward. Gault added that the law does not say how you need to produce the data, and he noted that he will research and get an opinion on retention vs. access. It was noted that each agency could hold their own data. Seiver noted that this moves beyond CAD and moves into an RMS function, but we could put in place the hardware as we find an exit plan for the ETSB. Schipper advised he would provide hardware spec information at the February meeting.
- e. G2 Paging – Chief Winters discussed the alpha pager issue with the G2 paging system. Frequency closing is an issue with firemen not hearing communication. Winters stressed that it is a life-safety issue with the small volunteer agencies. Hart noted that no volunteer agency is forced to change, and that county-wide volunteer agencies have been aware for over a year that they would need to reprogram their radios. Both systems are up and running, and Coal Valley will move towards it and test. Hart noted that he felt the concern was understandable, but premature until they test Coal Valley. Seiver also stressed that we need fire personnel on the Board, and he made that recommendation to the County Board as we seek to replace Nielsen.
- f. Chief Yerkey – Landi announced the retirement of Chief Yerkey from the Rock Island Fire Department after 32 years of service. Congratulations and best of luck to Chief Yerkey!

7. Public Comment. There was no public comment.

8. Executive Session. There was no executive session.

9. Adjournment. The meeting adjourned at 11:15 a.m. The next monthly meeting is scheduled for Tuesday, February 7, 2023, at 10:00 a.m. at the Rock Island Police Department.

Respectfully submitted,

Nanette Anderson ^{SD}

Nanette Anderson, Secretary
Emergency Tele phone System Board